

CARREFOUR RAFFLE RULES

« Carrefour Cameroon, 9 Years Already! »

ARTICLE 1 : ORGANIZER, PRESENTATION AND DURATION OF THE RAFFLE

The company **ADIALEA CAMEROUN** is organizing, on the occasion of the 9th anniversary of its Carrefour brand in Cameroon, a raffle called « **Carrefour Cameroon, 9 Years Already!** ».

The game consists of a raffle with an obligation to purchase, accessible to any customer with a Carrefour receipt proving a purchase made in one of the 6 Carrefour supermarkets during the period of the game. Winners are designated by a series of electronic draws; the prizes involved consist of:

- **78 Carrefour loyalty credits of 25,000 FCFA each**
- **03 TV subscriptions to the TOUT CANAL+ package** for a duration of one (01) year
- **04 COLGATE product packs** offered every month for 6 months
- **02 ICRAFON product packs** offered every month for 6 months
- **06 YAMAHA motorcycles.**
- **6 round-trip flight tickets** on the CAMAIR-CO network

The « **Carrefour Cameroon, 9 Years Already!** » raffle will start on **Thursday, September 24, 2026** and end on **Wednesday, October 21, 2026**.

These rules define the applicable regulations for this game. They are brought to the knowledge of the general public and available for consultation via the website **www.carrefour.cm**.

ARTICLE 2 : PARTICIPATION CONDITIONS.

2.1. The Anniversary raffle « **Carrefour, 9 Years Already!** » is open to any physical person residing or staying in Cameroon, regardless of nationality. Participants must, however, imperatively have a mobile phone and a valid phone number.

2.2. Excluded from this raffle are staff members of CFAO CONSUMER CAMEROUN (ADIALEA CAMEROUN, PLAYCE CAMEROUN), out of concern for transparency and integrity in the conduct of said raffle.

2.3. The Organizer reserves the right to carry out all necessary verifications regarding the identity of the Participant, in particular by requesting a copy of an official identity document, it being specified that this copy will not be retained by the Organizer beyond the time necessary for the management of the Game. Any incomplete, fraudulent, and/or non-compliant entry under these Rules, and/or containing inaccurate information cannot be taken into account and will result in the nullity of participation.

ARTICLE 3 : TERMS AND MECHANISM OF PARTICIPATION

Participation in the game is conducted exclusively via mobile phone through 2 channels:

- By accessing the game's web portal by scanning the dedicated QR Code displayed in-store
- By accessing the game's web portal via a mobile browser by entering the address

9ans-crf.nexah.net

To validate participation, the customer must:

- Make a minimum purchase of **5,000 FCFA** over the period from **Thursday, September 24, 2026** to **Wednesday, October 21, 2026**.
- Use one of the 2 participation channels to **register the receipt** corresponding. During their first participation, the customer must also fill in their **phone number**, full **name(s)** and neighborhood of residence.

Participation is confirmed by an SMS containing 01 raffle code valid for the draws. If the registered receipt features the mention « **Carte Fidélité** » (Loyalty Card), indicating that the customer presented their card at checkout, the customer will receive **01 additional raffle code**, thus doubling their chances.

ARTICLE 4 : DESIGNATION OF WINNERS

4.1. The winners of the prizes provided by the Raffle (see Article 5) will be designated by a random draw, via a digital random generator tool, of the raffle codes generated during each participation. Three Sunday draws are scheduled respectively on **Sundays October 04, 11 and 18, 2026** to designate the winners of the prizes.

Eligible for these draws are all raffle codes validated respectively:

- **From September 24 to October 03, 2026** for Draw 01
- **From October 04 to October 10, 2026** for Draw 02
- **From October 11 to October 18, 2026** for Draw 03

These draws will allow the designation at each session of the winners of the prizes provided by the raffle. Each participant can only claim one prize per registered receipt. Loyalty credits are exclusively usable via the Carrefour Cameroun loyalty application as a payment method at checkout. If the winner already has the application, their account is credited within 48 hours following validation of the draw. Otherwise, they have an imperative deadline of **72 hours** to download the Carrefour Cameroun application for free and create their account with the winning phone number. Upon expiration of this deadline, if the application has not been installed, the loyalty credit is considered permanently forfeited.

Once the draws are completed, winners will be notified by SMS and then by phone call.

Winners authorize the Organizer to publish their photos and mention their names on their Facebook pages, websites, and across all media (TV, Radio, Digital, Print) present for this purpose on site, in the context of highlighting the results of the raffle.

To collect their prize(s), participants may be represented by a third party, upon presentation of a proper power of attorney and a signed photocopy of their ID. Furthermore, offered prizes cannot give rise to any dispute of any kind, nor to their cash equivalent, nor be exchanged for any other property of equivalent value at the request of the winners.

ARTICLE 5 : PRIZES

Draws	Prizes							
	Description	Unit Value	Qty per store (Total over 3 draws)					
			EKIE	WARDA	BONAMOUSSADI	ANCIEN DALIP	LOGPOM	BONABERI
			Loyalty credit	25 000 FCFA	12	21	15	9
3 Sunday Draws (Oct 04, 11, 18, 2026)	TV Subscription TOUT CANAL+ (1 year)	-	3 total (1 per draw, all stores)					
	YAMAHA Motorcycle	-	6 total (2 per draw: 1 Douala / 1 Yaoundé)					
	Round-trip flight tickets on the CAMAIR-CO network		6 total (2 per draw: 1 Douala / 1 Yaoundé)					
	COLGATE Pack (6 months)	-	4 total (2 at Draw 1, 2 at Draw 3)					
	ICRAFON Pack (6 months)	-	2 total (Draw 2: 1 Douala / 1 Yaoundé)					

ARTICLE 6 : DATA PRIVACY & FREEDOMS

Personal data communicated during participation in the raffle may be processed electronically by the Organizer in order to submit commercial offers to participants. However, the Organizer undertakes not to disclose this data to third parties.

ARTICLE 7 : COMPLIANCE WITH GAME RULES

Participation in the raffle implies unreserved acceptance of these rules in their entirety. Any question of application or interpretation of these rules will be decided sovereignly by the organizing companies in accordance with the laws in force in Cameroon. No claim relating to this raffle will be received past the publication date referred to above. However, any dispute arising from these rules or during the draw will be settled amicably. Failing agreement between the

Parties beyond thirty (30) days, it shall be submitted to the competent Courts of Douala & Yaoundé.

ARTICLE 8 : FILING AND PUBLICATION OF RULES

In Douala, draws will take place in the presence of **Master EMBOLO René, Bailiff at the 18th office near the Littoral Court of Appeal and Douala Courts, BP 857 Tel. 677 82 38 02, Office at Carrefour KAYO Elie, Avenue Douala Manga Bell.**

In Yaoundé, draws will take place in the presence of **Master TCHIMDOU MEKIAGE Micheline, Bailiff near the Centre Court of Appeal and Yaoundé Courts, Office on the 2nd floor of TCHASSEM building, opposite Ets NZIKO, Marie Gicler street, BP: 11785.**

The rules will also be published on the website: <https://www.carrefour.cm>

ARTICLE 9 : LIMITATION OF LIABILITY

The Organizer's liability shall not be engaged if this raffle were to be modified, shortened, or canceled for reasons beyond their control or in case of force majeure. Should such a situation arise, no compensation may be claimed by anyone from the Organizer. The Organizer incurs no liability in the event of a technical incident preventing the proper execution of the game. Furthermore, the Organizer's liability shall in no case be held in the event of non-receipt of the confirmation message.